Provider Quick Reference Guide

Where to find the resources and information you need from MVP Health Care®

Provider Account *Sign In* to access claims information, member eligibility, benefits, authorizations, reports, and submit a Claims Adjustment Request form (CARF), and more.	Set up your online account View a tutorial
Eligibility and Benefits Determine your patients' eligibility and benefits. It's one of the first steps to providing high quality care to MVP members.	Check member eligibility and benefits: *Sign In* to your MVP online account View a tutorial
Submit Claims, Electronic Data Interchange (EDI), Claims Payments, and Electronic Fund Transfers (EFT) Learn how to submit paper and electronic claims, receive remittance information, and get support for electronic data transactions.	View a tutorial
Electronic Remittance Advice (ERA) Learn the steps you need to take regarding EFT and ERA.	EFT and ERA guide
Update Demographics Confirm the information posted on our provider search tool is accurate so members and referring physicians can find you.	Update demographic Information View a tutorial
Provider Policies and Payment Policies The PRM contains MVP policies that outline the roles and responsibilities of providers. It includes operational procedures, plan type offerings, policies for authorizations, appeals process, credentialing, clinical programs, and payments.	View the Provider Policies and Payment Policies
Medical, Behavioral Health, and Pharmacy Prior Authorizations Learn which medical procedures and medications require prior authorization, and how to obtain prior authorizations when necessary.	View Formularies Download Medical prior authorization forms Download Behavioral Health prior authorization forms View the Utilization Management policy: *Sign In* to your MVP online account and select Resources, then *Other Resources*. View a tutorial

Additional Information and Resources

Clinical Training Access clinical education information related to state programs and other topics.	View trainings
Credentialing Access information to credential providers new to your practice or to begin the recredentialing process.	Credentialing information and process
Search for In-Network Providers Know how to search for in-network providers to make member referrals to specialists or PCPs.	Search for providers View a tutorial