

This communication should be viewed by:
All MVP Providers and Support Staff

Update Your MVP Provider Online Account

MVP Health Care® (MVP) has completed the security update of Provider Online Accounts! You can once again access your MVP Provider Online Account.

The first time you sign in, you will need to complete a one-time update. Please complete this update within 90 days.

When you sign in to your MVP account, you will be guided through:

- Updating your username to a unique email address that is not shared with others (i.e., admin@practice.com)
- Changing your password to meet new security requirements
- Enabling multi-factor authentication with a mobile phone number

Provider practices that do not complete this update within 90 days will need to create a new account to sign in.

If you have questions about this one-time update, please review our Frequently Asked Questions (FAQ) which can be accessed by visiting mvphealthcare.com/providers/education and select the FAQ to the right of the page.

Contact MVP with questions:



Contact your MVP Professional Relations Representative.



Call the MVP Customer Care Center for Provider Services at **1-800-684-9286**



Chat with us! Visit mvphealthcare.com/Providers and click the **Live Chat** red circle on the bottom right.

To view all communications, visit mvphealthcare.com/FastFax