

This communication should be viewed by:

- Primary Care Providers
- Behavioral Health Providers
- Specialists
- Clinical staff
- Frontline Staff

Provider and Payment Policy Updates Effective January 1, 2025

MVP Health Care® (MVP) is sharing Provider and Payment Policy updates effective January 1, 2025. To view all current MVP Provider and Payment Policies, visit mvphealthcare.com/policies. All policies are reviewed at least once annually. This communication lists all impacted policies and their statuses.

Policies fall into one of the following categories:

- **New** – Denotes a new policy
- **Updated** – Updated policies have content changes that may affect coverage criteria for services and/or drugs
- **Review/No Changes** – Policies that have been reviewed but have no content change
- **Archived** – Denotes a policy that is no longer active

The following policies are effective January 1, 2025, and will be available for viewing 60 days prior to their effective date. Please send comments to mvppr@mvphealthcare.com by December 1, 2024.

Provider Policy Name	Status	Payment Policy Name	Status
Appeals	Updated	Electronic Visit Verification	New
Credentialing	Updated	Preoperative Lab Testing	Review/No Changes
MVP's Medicare Advantage Plan	Updated	Emergency Department – Physician	Review/No Changes
Utilization and Case Management	Updated	EyeMed	Updated
Contacting MVP	Updated	Diabetic Management and Nutritional Counseling	Updated
		Incident to Guidelines	Updated
		Home Infusion	Updated
		Mental Health and Substance Use Disorder	Updated

To view all communications, visit mvphealthcare.com/FastFax

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

