The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <a href="www.mvphealthcare.com/vermont">www.mvphealthcare.com/vermont</a>. For general definitions of common terms, such as <a href="allowed amount">allowed amount</a>, <a href="balance billing">balance billing</a>, <a href="coinsurance">coinsurance</a>, <a href="copayment">copayment</a>, <a href="deductible">deductible</a>, <a href="provider">provider</a>, or other <a href="underlined">underlined</a> terms see the Glossary. You can view the Glossary at <a href="www.healthcare.gov/sbc-qlossary/">www.healthcare.gov/sbc-qlossary/</a> or call <a href="1-800-348-8515">1-800-348-8515</a> to request a copy.

Glossary at <u>www.nealtricare.gov/sbc-glossary/</u> or call 1-800-348-8515to request a copy.			
Important Questions	Answers	Why This Matters:	
What is the overall deductible?	In-Network -\$2,100 individual /\$4,200 family	Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the policy, the overall family deductible must be met before the plan begins to pay.	
Are there services covered before you meet your deductible?	Yes, Preventive Care	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost sharing and before you meet your deductible. See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/.	
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.	
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In-Network -\$7,050 individual /\$14,100 family (Max\$9,200 per family member).Includes Diabetic Supplies and Equipment. Pharm -\$1,650 individual /\$3,300 family Medical and Pharmacy Out of Pocket Limits are combined	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, the overall family out-of-pocket limit must be met.	
What is not included in the out-of-pocket limit?	Copayments for certain services, premiums, balance-billing charges, and healthcare this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out–of–pocket limit.	
Will you pay less if you use a <u>network provider</u> ?	providers.	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.	
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.	

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	10% coinsurance Deductible applies	Not covered	None	
	Specialist visit	35% coinsurance Deductible applies	Not covered	None	
If you visit a health care provider's office or clinic	Other practitioner office visit	35% coinsurance Deductible applies for Chiropractic Care and Physical Therapy	Not covered	No visit limit for Chiropractic Care	
	Preventive care/screening/ immunization	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	Lab Office - 10% coinsurance Deductible applies; Lab Facility - 35% coinsurance Deductible applies; Radiology Office - PCP: 10% coinsurance Deductible applies & Spec: 35% coinsurance Deductible applies; Radiology Facility - 35% coinsurance Deductible applies	Not covered	Lab Office - None; Lab Facility - None; Radiology Office - None; Radiology Facility - None	
	Imaging (CT/PET scans, MRIs)	Office - 35% coinsurance Deductible applies; Facility - 35% coinsurance Deductible applies	Not covered	Prior authorization is required for some services	

		What You Will Pay		
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Tier 1 (Generic drugs)	30 day supply \$10/prescription Deductible applies; 90 day supply \$25/prescription Deductible applies	Not covered	Preventive drugs deductible waived
If you need drugs to treat your illness or condition More information about prescription drug	Tier 2 (Preferred brand drugs)	30 day supply \$40/prescription Deductible applies; 90 day supply \$100/prescription Deductible applies	Not covered	Preventive drugs deductible waived. Prior authorization is required for some prescriptions
coverage is available at  www.mvphealthcare.com/vermont	Tier 3 (Non-preferred brand drugs)	50% coinsurance Deductible applies	Not covered	Preventive drugs deductible waived. Prior authorization is required for some prescriptions. Includes Diabetic Supplies and Equipment
	Tier 4 Specialty drugs	50% coinsurance Deductible applies	Not covered	Prior authorization is required for some prescriptions. 30 day supply available through Specialty Pharmacy
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	35% coinsurance Deductible applies	Not covered	Prior authorization is required for some services
surgery	Physician/surgeon fees	35% coinsurance Deductible applies	Not covered	Prior authorization is required for some services
	Emergency room care	35% coinsurance Deductible applies	35% coinsurance Deductible applies	None
If you need immediate medical attention	Emergency medical transportation	35% coinsurance Deductible applies	35% coinsurance Deductible applies	None
	Urgent care	35% coinsurance Deductible applies	35% coinsurance Deductible applies	None

	What You Will Pay				
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you have a hospital	Facility fee (e.g., hospital room)	35% coinsurance Deductible applies	Not covered	Prior authorization is required for some services	
stay	Physician/surgeon fees	35% coinsurance Deductible applies	Not covered	Prior authorization is required for some services	
If you need mental health, behavioral	Outpatient services	10% coinsurance Deductible applies	Not covered	None	
health, or substance abuse services	Inpatient services	35% coinsurance Deductible applies	Not covered	None	
	Office visits	10% coinsurance Deductible applies	Not covered	Cost sharing does not apply to certain preventive services. Depending on the type of services, a copay, coinsurance, and/or deductible may apply. Maternity care may include tests and services described	
If you are pregnant	Childbirth/delivery professional services	35% coinsurance Deductible applies	Not covered	elsewhere in the SBC (i.e. ultrasound).	
	Childbirth/delivery facility services	35% coinsurance Deductible applies	Not covered		

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Home health care	35% coinsurance Deductible applies	Not covered	None	
If you need help recovering or have other special health needs	Rehabilitation services/ Habilitation services	OP ReHab: 35% coinsurance Deductible applies IP ReHab: 35% coinsurance Deductible applies	OP ReHab: Not covered IP ReHab: Not covered	OP ReHab: 30 combined PT/OT/ST visits per year IP ReHab: None	
	Skilled nursing care	35% coinsurance Deductible applies	Not covered	None	
	Durable medical equipment	35% coinsurance Deductible applies	Not covered	Prior authorization is required for some items	
	Hospice services	35% coinsurance Deductible applies	Not covered	None	
	Children's eye exam	\$20 copay/exam Deductible applies	Not covered	One eye exam per year to age 21	
If your child needs dental or eye care	Children's glasses	\$20 copay/pair Deductible applies	\$20 copay/pair Deductible applies	One pair per year to age 21. Eyewear can be purchased from any provider	
	Children's dental check-up	Class 1: 0% coinsurance Deductible applies Class 2: 30% coinsurance Deductible applies Class 3 and Orthodontic: 50% coinsurance Deductible applies	Class 1: Not covered Class 2: Not covered Class 3 and Orthodontic: Not covered	Two dental exams per year to age 21. Adult Dental not covered	

# **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic Surgery
- Dental Care (Adult)
- · Long-Term Care
- Non-Emergency care when traveling outside the U.S
- Routine Eye Care (Adult)
- Weight Loss Programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Abortion
- Bariatric Surgery(Requires Prior Authorization)
- Chiropractic Care

- Hearing Aids
- · Infertility Treatment
- Private-Duty Nursing

Routine Foot Care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

MVP Health Care P.O. Box 2207 Schenectady, NY 12301 Toll Free: 1-888-687-6277

www.mvphealthcare.com/vermont members@mvphealthcare.com

You can also contact the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or cciio.cms.gov. Church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, appeal, or a grievance for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

MVP Health Care

Attn: Member Appeals

P.O.Box 2207

Schenectady, NY 12301

Toll Free:1-800-348-8515

www.mvphealthcare.com

members@mvphealthcare.com

You can also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/ebsa/healthreform, or the Vermont Department of Financial Regulation at 1-800-631-7788 or dfr.vermont.gov. Additionally, a consumer assistance program can help you file your appeal. Contact the Vermont Legal Aid at 1-800-889-2047 or vtlegalaid.org.

# Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

# **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,100
■ Specialist Coinsurance	35%
Hospital (facility) Coinsurance	35%
Other Coinsurance	35%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

**Total Example Cost** 

In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$2,100	
Copayments	\$0	
Coinsurance	\$2,900	
What isn't covered		
Limits or exclusions	\$70	
The total Peg would pay is	\$5,070	

# **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,100
■ Specialist Coinsurance	35%
Hospital (facility) Coinsurance	35%
■ Other Coinsurance	10%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

\$12,700

**Total Example Cost** 

Durable medical equipment (glucose meter)

In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$2,100	
Copayments	\$500	
Coinsurance	\$200	
What isn't covered		
Limits or exclusions	\$100	
The total Joe would pay is	\$2,900	

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,100
■ <u>Specialist</u> Coinsurance	35%
■ Hospital (facility) Coinsurance	35%
■ Other Coinsurance	35%

#### This EXAMPLE event includes services like:

**Total Example Cost** 

\$5,600

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

In this example, Mia would pay:		
Cost Sharing		
Deductibles	\$2,100	
Copayments	\$0	
Coinsurance	\$200	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$2,300	

\$2,800

# Non-Discrimination Notice

# For MVP Commercial Plans



MVP Health Care\* complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including sexual orientation and gender identity). MVP Health Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex (including sexual orientation and gender identity).

#### **What MVP Health Care Provides**

Free aids and services to people with disabilities to communicate effectively with us, such as:

- · Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

### **If You Need These Services**

If you need these services, contact Elona Charles-Wilson at **1-844-946-8009** (TTY: 1-800-662-1220).

# How to File a Grievance or Complaint

If you believe that MVP has not given you these services or has treated you differently because of race, color, national origin, age, disability, or sex, you can file a grievance with MVP by:

Mail: ATTN: ELONA CHARLES-WILSON

CIVIL RIGHTS COORDINATOR

MVP HEALTH CARE 625 STATE ST

SCHENECTADY NY 12305-2111

Phone: 1-844-946-8009

(TTY/TDD: 1-800-662-1220)

In person: 625 State Street, Schenectady, NY

Email: civilrightscoordinator@

mvphealthcare.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights by:

Online: ocrportal.hhs.gov

Mail: US DEPT OF HEALTH & HUMAN SRVS

200 INDEPENDENCE AVE SW HHH BLDG ROOM 509F WASHINGTON DC 20201

Phone: 1-800-368-1019

(TTY/TTD: 1-800-537-7697)

Complaint forms are available by visiting **hhs.gov/regulations** and selecting *Complaints & Appeals*, then *Civil Rights: How to file a complaint*.

# **Multi-Language Interpreter Services**

#### Español (Spanish)

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia linguística. Llame al **1-844-946-8010** (TTY: 1-800-662-1220).

#### 繁體中文 (Chinese)

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 **1-844-946-8010** (TTY:1-800-662-1220)。

#### Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-844-946-8010** (телетайп: 1-800-662-1220).

#### Kreyòl Ayisyen (French Creole)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele **1-844-946-8010** (TTY: 1-800-662-1220).

#### 한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **1-844-946-8010** (TTY: 1-800-662-1220) 번으로 전화해 주십시오.

#### Italiano (Italian)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero **1-844-946-8010** (TTY: 1-800-662-1220).

#### אידיש (Yiddish)

אויפמערקזאם: אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל. רופט אויבמערקזאם: אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך 1-844-946-8010 (TTY: 1-800-662-1220)

## বাংলা (Bengali)

লক্ষ্য করুনঃ যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃথরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন ১-**844-946-8010** (TTY: ১-800-662-1220 )।

## Polski (Polish)

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer **1-844-946-8010** (TTY: 1-800-662-1220).

### (Arabic) العربية

ملحوظة : إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-448-0221 (رقم هاتف الصم والبكم: 1-022-206).

## Français (French)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-844-946-8010** (ATS: 1-800-662-1220).

(Urdu) اُردُو

خردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدو کی خدمات مفت میں دستیاب ہیں ۔ کال کریں (TTY: 1-800-662-1220).

# Tagalog (Tagalog-Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-844-946-8010** (TTY: 1-800-662-1220).

## Ελληνικά (Greek)

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε **1-844-946-8010** (TTY: 1-800-662-1220).

#### Shqip (Albanian)

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në **1-844-946-8010** (TTY: 1-800-662-1220).