

MVP Routine Laboratory Management

Post-Service & Pre-Payment Policy Adherence Effective August 1, 2024

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Lab Benefit Management Program Overview

Partnership with Avalon Healthcare Solutions

"MVP is Committed to Providing the Right Care for Our Members"

Effective August 1, 2024, Health Care® (MVP) is partnering with Avalon Healthcare Solutions for Routine Lab Management, to include post-service & pre-payment policy adherence. Avalon is the world's first and only Lab Insights company, bringing together proven Lab Benefit Management solutions, lab science expertise, digitized lab values, and proprietary analytics to collaborate with MVP to proactively inform appropriate care, and improve clinical outcomes.



Laboratory Statistics in the U.S.



13B +

lab tests performed annually in U.S.



70%

of medical decisions based on lab results



30%

of lab tests of low value or duplicative



2x-3x

variation in lab costs by site

Policy Development: What Does The Science Say?

Laboratory policy development is centered on inputs from the following:

- Avalon's dedicated full-time scientists support and maintain ~71 Routine and ~80 Genetic outpatient laboratory policies
- All policies are researched, written, and maintained in-house by dedicated science team, including PhDs
- Demonstrated conditions of coverage
- Each policy has robust scientific rigor, typically using ~ 50 references
- Annual updates; approved by Avalon's independent clinical advisory board



Impacted MVP Lines of Business

Avalon supports MVP Members in both New York and Vermont:

- Commercial
- ASO
- Medicaid
- Medicare Advantage
- D-SNP
- Exchange/Marketplace



Ordering Providers and Billing Providers

- Ordering Providers and Billing Providers can continue ordering and billing for services without any administrative changes, and as long as those services are adherent with the MVP lab policies, they will be reimbursed just as before without any change or impact
- If the clinical indication for what is being ordered is unclear, it is the billing Provider's responsibility to obtain additional information needed to make that confirmation
- Billing Providers are encouraged to continue to use the same communication pathways in place today with ordering Providers to obtain missing or more current information to ensure adherence to the evidencebased policy

Lab Policy Administration

MVP Laboratory Payment Policies

To view our policies, visit **mvphealthcare.com/policies** and

select MVP Laboratory Policies



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Scientific Backgrour

Tears are necessary for maintaining the health of the inner and outer surfaces of the eyelid and for providing clear vision. The tear film of the eye consists of aqueous, mucous, and lipid components. A healthy tear film is necessary for protecting and moisturizing the cornea, as well as for providing a refracting surface for light entering the eye (Willcox et al., 2017). Dysfunction of any component of the tear film can lead to dry eye disease (dysfunctional tear syndrome, DED). Dry eye is a common and often chronic problem, particularly in older adults as age affects the entire lacrimal functional unit (Ezuddin et al., 2015). The exact prevalence of dry eye is unknown due to difficulty in defining the disease and the lack of a single diagnostic test to confirm its presence, but the 2013 National Health and Wellness Survey estimated the rate of dry eye in the United States to be 6.8%, or about 16.4 million people; prevalence tended to increase with age, with the 18-34 age group only comprising 2.7% of the total and the 75+ age group comprising 18.6% (Farrand et al., 2017; Shtein, 2023). Risk factors for dry eye include increasing age, systemic comorbidities such as diabetes and autoimmune disease, and therapeutic treatments for anxiety, depression, and sleep disorders (Periman, 2020).

Further, the 2017 Tear Film & Ocular Surface (TFOS) Society International Dry Eye Workshop (DEWS) II reported that "the core mechanism of dry eye disease is tear hyperosmolarity, which is the hallmark of the disease" (Craica Nichols, et al. 2017).

Dry eye is classified into two general groups: decreased tear production and increased evaporative loss. Decreased tear production may lead to hyperosmolarity of the tear film and inflamed ocular surface cells. An age-related ductal obstruction is the most common cause of decreased tear production. Increased evaporative loss is typically caused by problems in the Meibomian gland when the glands that produce the lipid portion of the tear film fail. This lipid portion normally allows the tear film to spread evenly, minimizing evaporation. In both groups, tear film hyperosmolarity and subsequent ocular surface inflammation lead to the variety of symptoms and signs associated with dry eye (Shtein, 2023).

Procedure codes appearing in Medical Policy documents are included only as a general reference tool for each policy. They may not be all-inclusive.

Evidence-based Scientific References

U0005 either HCPCS code U0003 or U0004)

CPT Code Description

G2024 HHA, any specimen source

U0004 described by CMS-2020-01-R

Lab/Manufacturer: Qorvo Biotechnologies

Hospital outpatient clinic visit specimen collect

coronavirus 2 (sars-cov-2) (coronavirus disease

Specimen collection for severe acute respiratory

Sperimen collection for severe acute respirator

(coronavirus disease [covid-19]) from an individ

Infectious agent detection by nucleic acid (DNA

coronavirus 2 (SARS-CoV-2) (Coronavirus disea

2019-nCoV Coronavirus, SARS-CoV-2/2019-nCo

or subtypes (includes all targets), non-CDC, maki

Infectious agent detection by nucleic acid (DNA

coronavirus 2 (SARS-CoV-2) (Coronavirus disease

CDC or non-CDC, making use of high throughp

calendar days from date and time of specimen

Current Procedural Terminology® American Medical Assoc

52023 (coronavirus disease [covid-19]), any specimen s

U0001 CDC Novel Coronavirus (2019-nCoV) Real-Time

U0002 Non-CDC laboratory test for 2019-nCoV (COVIE

U0003 making use of high throughput technologies as o

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Routine Testing Management

How it Works

- Avalon proprietary software (APEA) is used to administer MVP policies
 - Avalon does not use Utilization Management and/or Medical Necessity
- APEA edits are applied post-service and pre-payment
- APEA applies to all outpatient lab testing
 - ER/Inpatient/Observation claims are out of scope
- APEA advice is provided in accordance with:
 - AMA CPT and HCPCS coding and ICD-10 diagnosis coding guidelines
 - Other laboratory and pathology coding guidelines
 - All applicable regulatory guidelines
 - "Fixed" coverage criteria found in MVP's policy

Tools

Resources: Trial Claims Advice Tool

The *Trial Claim Advice Tool* provides a means for Providers to evaluate Advanced Practice Education Associates (APEA) edits by returning decision advice on a simulated claim's compliance with MVP's policies. This tool is for simulation purposes only and the results of this tool are not a guarantee of how an actual claim may adjudicate.

Providers can access the Trial Claims Advice Tool by Signing in to their Provider Online Account at **mvphealthcare.com/providers** and selecting *Trial Claims Advice Tool* under the *Claims* section.

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Summary

Summary

"The Goal of the Laboratory Benefit Management Program Is to Implement a Solution to Support Appropriate Laboratory Science and Provide the Appropriate Care for Our Members"



- Is centered on laboratory science
- Uses evidence-based policies that ensure the right test is ordered to inform the right care
- Promotes consistency of routine testing across all patients and places of service
- Supports education of Participating Providers to increase policy adherence
- Improves Member quality, access and affordability of lab care
- Enhances the MVP Member health care experience

Questions?

If you have questions about the MVP Routine Lab Management Program,

Contact: Your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at **1-800-684-9286**



